



# HOW TO CONTACT US

# SECTION 1/01

We want to make it as easy as possible for you to contact us and use our services. You can contact Head Office or our local Estate Offices by calling in person, telephoning, faxing or emailing.

All of our Estate Managers also have mobile phones so that you can still contact them, during working hours, when they are out of the office. On our main estates we also have a Duty Caretaker system so that, in an emergency, you can call a Caretaker for assistance between 5pm and 8.30pm weekdays and 8.30am and 12.30pm weekends.

For emergency repairs from 8.30pm to 8.30am weekdays and 12.30pm to 8.30am weekends you can contact our emergency contractor, **Barry Stewart (details below)**.

## HEAD OFFICE

5th Floor  
Ockway House  
41 Stamford Hill  
London  
N16 5SR  
Tel: 020 8800 9606  
Fax: 020 8800 5990  
Email: [housing@ids.org.uk](mailto:housing@ids.org.uk)

## OUT OF HOURS EMERGENCY REPAIRS

**Barry Stewart**  
07050 053 807

## ESTATE OFFICES

### ESTATE

### ESTATE MANAGER

### CONTACT DETAILS

#### **EVELINA MANSIONS**

New Church Road  
Camberwell  
SE5 7JN

#### **Richard Cousins**



Tel: 020 7703 2433  
Fax: 020 7277 4627  
Mob: 07977 277 011  
Email: [em@ids.org.uk](mailto:em@ids.org.uk)

#### **Caretaker**

Darell Thompson

Mob: 07890 194 023

#### **EVELYN COURT**

Bays 1 & 2  
Amhurst Road  
E8 2BP

#### **Gary Thompson**



Tel: 020 7254 2210  
Fax: 020 7923 0644  
Mob: 07977 277 009  
Email: [ec@ids.org.uk](mailto:ec@ids.org.uk)

#### **Caretakers**

James Amponsah  
Michael Rowan  
Mohamed Bouyahiaoui  
Dean Walsh

Mob: 07814 569 952

## ESTATE OFFICES CONTINUED

### ESTATE

### ESTATE MANAGER

### CONTACT DETAILS

#### **NAVARINO MANSIONS**

Dalston Lane  
E8 1LB

#### **David Donovan**



Tel / Fax: 020 7923 0745  
Mob: 07922 141 675  
Email: nm@ids.org.uk

#### **Caretakers**

Andrew Fleming  
Val McLoughlin  
Dean Walsh

Mob: 07922 153 902

#### **STEPNEY GREEN COURT/**

#### **MOCATTA HOUSE/**

#### **REBECCA HOUSE**

Stepney Green  
E1 3LL

#### **Richard Cousins**



Tel: 020 7790 3755  
Fax: 020 7709 8273  
Mob: 07977 277 011  
Email: sgc@ids.org.uk

#### **Caretakers**

Rafael Larce  
Luke Concannon

Mob: 07970 809 164  
Mob: 07815 001 141

#### **STOKE NEWINGTON ESTATE/ NATHANIEL COURT**

Victorian Road  
N16 8DX

#### **Martin Crump**



Tel: 020 7923 9676  
Fax: 020 7923 2404  
Email: sne@ids.org.uk

#### **Caretakers**

Darren Pemble  
Omar Funes  
Andrew Brookes

Mob: 07977 277 015

## SHELTERED SCHEMES

### SCHEME

### MANAGER

### CONTACT DETAILS

#### **AJEX HOUSE**

3/5 East Bank  
N16 5RT

#### **Nora McAuliffe**



Tel / Fax: 020 8802 3348  
Email: [ajex@ids.org.uk](mailto:ajex@ids.org.uk)

#### **CHARLOTTE COURT/ ABRAHAM COHEN COURT**

39 Clarence Avenue  
Gants Hill  
Ilford  
IG2 6JL

#### **Margaret Hartley**



Tel / Fax: 020 8518 6416  
Email: [cc@ids.org.uk](mailto:cc@ids.org.uk)

#### **CLIFFORD LAWTON HOUSE**

3 Whiston Road  
E2 8BN

#### **Janice Dalziel**



Tel / Fax: 020 7729 6516  
Email: [jdalziel@ids.org.uk](mailto:jdalziel@ids.org.uk)

#### **HILARY DENNIS COURT**

34 Sylvan Road  
E8 1LB

#### **Vicky Tyler Bob Fricke**



Tel: 020 8532 9656  
Tel: 020 8532 9466  
Fax: 020 8530 2849  
Email: [hdc@jbd.org](mailto:hdc@jbd.org)

#### **NAVARINO MANSIONS**

Dalston Lane  
E8 1LB

#### **Merle Donovan**



Tel / Fax: 020 7923 3350  
Mob: 07922 141 511  
Email: [merle@ids.org.uk](mailto:merle@ids.org.uk)

#### **OTTO SCHIFF HOUSE**

14 Netherhall Gardens  
NW3 5TQ

#### **Harriette Abbey**



Tel / Fax: 020 7435 9050  
Mob: 07726 172 059  
Email: [habbey@fiscali.co.uk](mailto:habbey@fiscali.co.uk)

#### **STEPNEY GREEN COURT**

'G' Block  
Stepney Green  
E1 3LW

#### **Nicky Faulkner**



Tel / Fax: 020 7790 5206  
Email: [nfaulkner@ids.org.uk](mailto:nfaulkner@ids.org.uk)