

USEFUL CONTACT INFORMATION**CONTENTS**

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Evelina Mansions and Leslie Prince Court

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Estate Manager - Richard Cousins		020 7703 2433	
Housing Welfare and Support Officer – Robert Davenport		020 8800 9606	weekdays 9.00am – 5.00pm
Area Housing Manager - Margaret Pitt		020 8800 9606	weekdays 9.00am – 5.00pm
Tenant Participation - Officer Ernest Lee		020 8800 9606	weekdays 9.00am – 5.00pm
Emergency contractor - Barry Stewart & Sons		07050 053 807	emergency repairs only outside Duty Caretaker hours
ADVICE AGENCIES			
Housing Benefit		020 7939 3402	
Council Tax Benefit		020 7939 3401	
Citizens' Advice Bureau	8 Market Place Southwark Park Road SE16 3UQ	0870 121 2016	
Age Concern	224/236 Walworth Road London SE17 1JE	020 7701 9700	
Member of Parliament - Harriet Harman		020 7219 4218	
Jewish Care Direct		020 8922 2222	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
MEDICAL			
Find a doctor service		020 7655 6688	
Kings College Hospital	Denmark Hill SE5	020 7737 4000	
St Bartholomew's	West Smithfield EC1A 7BL	020 7377 7000	
Royal London Hospital	Whitechapel London E1	020 7377 7000	
Moorfield Eye Hospital	City Road London EC1	020 7253 3411	
UTILITIES			
Previous Gas or Electricity Supplier		0845 6000 102	Select option four and quote the meter serial number. They will be able to confirm the last supplier (gas or electricity).
Water		0845 9200 888	Account Enquiries
Dial-a-Ride		0845 999 1999	Bookings and Cancellations
Social services	Mabel Goldwin House 49 Grange Walk London SE1 3DY	020 7525 3838	
Metropolitan Police		999	Emergency Only
Southwark Police Station	323 Borough High Street London SE1 1JL	020 7378 1212	

Tenant representatives - please contact Richard Cousins (Estate Manager) for details 020 7703 2433 or contact Ernest Lee, as above.

Navarino Mansions

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
IDS Head Office	5 th Floor Ockway House 41 Stamford Hill N16 5SR	020 8880 9606	Mon - Fri 9.00am - 5.00pm email: housing@ids.org.uk
Estate Manager – Dave Donovan	Navarino Mansions Dalston Lane E8 1LB		020 7923 0745 07922 141 675
Scheme Manager – Merle Donovan	Navarino Mansions Dalston Lane E8 1LB		020 7923 3350 07922 141 511
IDS Housing Welfare Manager	Head Office Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Area Housing Manager	Head Office Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Emergency Contractor		07050 053 807	Outside duty hours EMERGENCY REPAIRS ONLY
London Borough of Hackney	Hackney Town Hall Mare Street E8 1EA	020 8356 5000	
Housing & Council Tax Benefit	Keltan House 89-115 Mare Street E8 4RU	0208 356 3399	
ADVICE AGENCIES			
Citizen’s Advice Bureau	236 – 238 Mare Street E8 1HE	0870 126 4013	
Hackney First Stop Shop	Town Hall Mare Street E8 1EA	020 8356 3000	
Hoxton Trust Legal Advice	156 Hoxton Street N1 6SH	020 7613 4174	
Hackney Mediation Service	205 Morning Lane E9 6JX	020 8356 4794	
Domestic Violence & Racial Harassment Team		0800 056 0905	Phone for appointment

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Women's Aid	PO Box 863 Harrow HA3 3DH	020 8864 7575	
Asian Women's Advice	161 Mare Street E8 3RH	020 8533 5796	
Refugee Women's Assoc.	Print Hse 18 Ashwin St E8 3DL	020 7923 2412	
Jewish Women's Aid	PO Box 2670 N12 9ZE	020 8445 8060	
Tax Credit Helpline		0845 300 3900	Pensions Credit Working Tax Credit Child Tax Credit
Hackney & City of London Victim Support Centre	192 Well Street E8 6QT	020 8533 5332	
Age Concern Hackney	22 Dalston Lane E8 3AX	020 7249 7149	
Hackney Action for Racial Equality		020 7241 2244	
Commission for Racial Equality	St Dunstons House 201 - 211 Borough High Street SE1 1GZ	020 7939 0000	
Jewish Council for Racial Equality	33 Seymour Place W1H 5AP	020 8455 0896	
Jewish Care	Stuart Young House 221 Golders Green Road NW11	020 8922 2000	
Housing Ombudsman	Norman House 105 – 109 Stand WC2R 0AA	020 7836 3630	Local - 7217 4620 Parliament – 0845 015 4033
Member of Parliament	Diane Abbott House of Commons SW1A 0AA	020 7219 4426 / 07947 598 225	General Enquiries to Carol Glenn

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Jobcentre Plus	17 Sylvester Road E8 1DZ 52 – 58 Arcola Street E8 2DL 271 Mare Street E8 1EE	0845 600 6334 020 8533 8600 020 8218 8100	
Social Services		020 8356 5000	Main Switchboard
UTILITIES			
Gas		0800 111 999	Emergency
Electricity		020 8298 9898	Loss of Power
Water		0645 200 888	Emergency
Environmental Health	12 Reading Lane E8 1HJ	020 8356 4589 020 8985 7711 020 8356 7245	Noise Service Noise 'Out of Hours' Abandoned Vehicles
Refuse Collection		020 8356 5000	Main Switchboard
EMERGENCY			
Metropolitan Police		999	EMERGENCY
Stoke Newington Police Station	33 Stoke Newington Road N16 8DS	020 7739 1212	
Community Safety Unit		020 7275 3696	Dealing with domestic violence, racial harassment and homophobic incidents
MEDICAL			
London & City Health Authority		020 7655 6688	Find a Doctor

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
NHS Direct		0845 46 47	24hr health information
Homerton Hospital	Homerton Row E9 6SR	020 8510 5555	
St Bartholomew Hospital [Barts]	West Smithfield EC1A	020 7377 7000	
Moorfields Eye Hospital	162 City Road EC1V	020 7253 3411	
Whittington Hospital	Highgate Hill N19 5NF	020 7272 3070	
Victim Support Hackney & City of London	210b Well Street E9 6QT	020 8533 5332	
Community Transport Services	Capital Call Transport Co-ordination Centre c/o HCT, Ash Grove Bus Depot Mare Street E8 4RH	020 7275 2446	
Hackney Mental health Team	Anita Hse Wilmer Pl N16 0LN	020 7923 0257	
City and Hackney Alcohol Services	Tower View House 134 Kingsland Road E2 8DY	020 7613 1313	
LEISURE			
Britannia Leisure Centre	40 Hyder Road N1 5JU	020 7729 4485	
Kings Hall Leisure Centre	39 Lower Clapton Road E5 0NU	020 8985 2158	
Clissold Leisure Centre	63-67 Clissold Road N16 9EX	020 7275 2950	

Stepney Green Court / Mocatta House / Rebecca House

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
IDS Head Office	5 th Floor, Ockway House 41 Stamford Hill N16 5SR email: housing@ids.org.uk	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Estate Manager - Richard Cousins	Stepney Green Court	020 7790 3755 07977 277 011	Tuesdays & Fridays
Caretakers – Raphael Larce Luke Concannon		07970 809 164 07815 001 141	
IDS Housing Welfare Manager	Head Office, Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Area Housing Manager	Head Office, Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Emergency Contractor		07050 053 807	EMERGENCY REPAIRS ONLY Outside duty hours
London Borough of Tower Hamlets	Town Hall Mulberry Place 5 Clove Crescent E14 2BG	020 7364 500	
Housing & Council Tax Benefit	Cheviot House 227 – 233 Commercial Road E1 2BU	020 7364 5001	Bethnal Green & Stepney Green
Housing & Council Tax Benefit	Jack Dash House 2 Lawn House Lane E14 9YQ	020 7364 5001	Isle of Dogs & Bow
ADVICE AGENCIES			
Citizens Advice Bureau	Unit 32 Greatorex Street E1 5NP	0870 126 4014	
Tower Hamlets East CAB	86 Bow Road E3	0870 126 4014	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Social Services for Adults	Access Team 2 Jubilee Street Stepney E1 3NT	020 7364 3838	Out of Hours – 020 7364 7000
Social Services – Help for Carers	Churchill Place Canary Wharf E14 5RB	020 7364 3838	
Trading Standards	Council Offices 60 Southern Grove E3 4PN	020 7364 6800	
Jobcentre Plus	60 Commercial Road E1 1LP	020 7301 8200	
Jobcentre Plus	13 Dod Street E14 7EP	020 7506 4300	
Jobcentre Plus	307 Burdett Road E14 7DR 13-29 Settles Street E1 1JW	020 7301 6700	
National Debt Line		0808 808 4000	
Jewish Care	Stuart Young House 221 Golders Green Road NW11	020 8922 2000	
Housing Ombudsman	Norman House 105 – 109 Stand WC2R 0AA	020 7836 3630	Local – 7217 4620 Parliament – 0845 015 4033
UTILITIES			
Gas		0800 111 999	Emergency
Electricity		020 8298 9898	Loss of Power
Water		08459 200 800	Emergency
Noise Team		020 7364 5007	Out of Hours 020 7364 7070

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Refuse Collection		020 7364 5004	Inc. bulk waste
Environmental Health		020 7364 5008	
EMERGENCY			
Metropolitan Police		999	EMERGENCY
Bethnal Green Police Station	12 Victoria Park Square E2 9NZ		020 8983 1212
MEDICAL			
London & City Health Authority		020 7655 6688	Find a Doctor
NHS Direct		0845 46 47	24hr health information
The Royal London Hospital	Whitechapel E1 1BB	020 7377 7000	
St Bartholomew Hospital [Barts]	West Smithfield EC1V 7BE	020 7377 7000	
Moorfields Eye Hospital	162 City Road EC1V 2PD	020 7253 3411	
Victim Support	3 Merchant Street E3 4LY	020 8981 8421	Out of Hours 020 8983 5454
Dial a Ride	Unit 2 Lagoon Road St Marys Cray Orpington Kent BR5 3QX	01689 896 333	Call for info on local scheme contract

Evelyn Court

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Estate Manager – Gary Thompson		Estate Office 020 7254 2210 Mobile phone 07977 277 009	
Duty Caretaker		07814 569 952	Weekdays: 7.30am-8.30am, 5pm-8.30pm Weekends: 9am -12 noon
Emergency contractor - Barry Stewart & Sons		07050 053 807	Emergency repairs, only outside office and duty Caretaker hours
Head Office CONTACTS: Ernest Lee Tenant Participation & Community Development Officer Robert Davenport Housing Welfare Manager Alan Finkel Area Housing Manager	5 th floor Ockway Hse 41 Stamford Hill London N16 5SR email: housing@ids.org.uk	020 8800 9606 020 8800 9606 020 8800 9606	
Hackney Housing Benefit	Keltan House 89/115 Mare Street E8 4RU	020 8356 3399	
ADVICE & INFORMATION			
Dalston C.A.B	491-493 Kingsland Road E8 4AU	0870 126 4013 (24 hour line)	
Hackney C.A.B	236-238 Mare Street E8 1HE	0870 126 4013 (24 hour line)	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Hackney First Stop Shop	Hackney Town Hall Mare Street E8 1EA	020 8356 3000	
Hoxton Trust Legal Advice Service	156 Hoxton Street N1 6SH	020 7613 4174	
ALCOHOL & DRUGS			
Hackney Drug Dependency Unit		020 8510 8629	
Hackney Drug Action Team		020 8356 2285	
Hackney Alcohol Services	Tower View House 134 Kingsland Road E8 8DY	020 7613 1313	
BERAVENTMENT			
Hackney Bereavement Service	133 Stoke Newington High Street N16 0PH	020 7254 9804	
CAREERS ADVICE			
Enterprise Careers Service	The Careers Centre 27b Dalston Lane E8 3DF	020 7275 0346	
CHILDMINDERS			
	Edith Cavell Building Enfield Road N1 5BA	020 8356 7583/ 7590	
CHILDREN (Disability/Special Needs)			
	55 Albion Grove N16 8RE	020 7241 0900	
COLLEGES			
Hackney Community College	Falkirk St, N1 6HQ	020 7613 9123 (Information)	
City & Literary Institute	Bolt Court Centre 6 Bolt Court Fleet Street EC4A 3DQ	020 7353 0402	
DOMESTIC VIOLENCE HELP - Hackney		020 8356 4459	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Electoral Register	Hackney Town Hall Mare Street E8 1EA	020 8356 3232 /3/4	
EMPLOYMENT SERVICE JOB CENTRES	Dalston Playle House Tottenham Road N1 4BY Hackney 271 Mare Street E8 1EE Victoria Park 72-74 Mare Street E8 4RT Shoreditch 57 Kingsland Road E2 8AQ Finsbury Park 52-53 Medina Road N7 7JX	020 7200 6600 020 8218 7100 020 8218 8004 020 7800 5850 020 7301 5900	
Find a Doctor Service		020 7655 6688	
Hackney Safer Neighbourhood police team		07843 291 111	(24 hours + answerphone)
Hackney Anti-Social Behaviour team		020 8356 3030	
Emergency		999	
Wheelclamping Boss Security		020 8493 8562	
Gas & Electricity supplier details		0845 6000 102	Select option four and quote the meter serial number they will be able to confirm the last supplier (gas or electricity)

Tenant representatives - please contact Gary Thompson (Estate Manager) for details 020 7254 2210 or contact Ernest Lee, as above.

Stoke Newington Estate

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
IDS Head Office	5 th Floor Ockway House 41 Stamford Hill N16 5SR email: housing@ids.org.uk	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Estate Manager for Coronation Avenue & Imperial Avenue	153 – 155 Stoke Newington Road N16 8BP	020 7923 9676 07977 277 008	Martin Crump
IDS Housing Welfare Manager	Head Office Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Area Housing Manager	Head Office Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Emergency Contractor		07050 053 807	EMERGENCY REPAIRS ONLY Outside duty hours
London Borough of Hackney	Hackney Town Hall Mare Street E8 1EA	020 8356 5000	
Housing & Council Tax Benefit	Keltan House 89-115 Mare Street E8 4RU	0208 356 3399	
ADVICE AGENCIES			
Citizen's Advice Bureau	236 – 238 Mare Street E8 1HE	0870 126 4013	
Hackney First Stop Shop	Town Hall Mare Street E8 1EA	020 8356 3000	
Hoxton Trust Legal Advice	156 Hoxton Street N1 6SH	020 7613 4174	
Hackney Mediation Service	205 Morning Lane E9 6JX	020 8356 4794	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Domestic Violence & Racial Harassment Team		0800 056 0905	Phone for appointment
Women's Aid	PO Box 863 Harrow HA3 3DH	020 8864 7575	
Asian Women's Advice	161 Mare Street E8 3RH	020 8533 5796	
Refugee Women's Assoc.	Print Hse 18 Ashwin St E8 3DL	020 7923 2412	
Jewish Women's Aid	PO Box 2670 N12 9ZE	020 8445 8060	
Hackney & City of London Victim Support Centre	192 Well Street E8 6QT	020 8533 5332	
Age Concern Hackney	22 Dalston Lane E8 3AX	020 7249 7149	
Hackney Action for Racial Equality		020 7241 2244	
Commission for Racial Equality	St Dunstons House 201 - 211 Borough High Street SE1 1GZ	020 7939 0000	
Jewish Council for Racial Equality	33 Seymour Place W1H 5AP	020 8455 0896	
Jewish Care	Stuart Young House 221 Golders Green Road NW11	020 8922 2000	
Housing Ombudsman	Norman House 105 – 109 Stand WC2R 0AA	020 7836 3630	Local – 7217 4620 Parliament – 0845 015 4033
Member of Parliament	Diane Abbott House of Commons SW1A 0AA	020 7219 4426 / 07947 598 225	General Enquiries to Carol Glenn`
Social Services		020 8356 5000	Main Switchboard

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Jobcentre Plus	17 Sylvester Road E8 1DZ	0845 600 6334	
	52 – 58 Arcola Street E8 2DL	020 8533 8600	
	271 Mare Street E8 1EE	020 8218 8100	
UTILITIES			
Gas		0800 111 999	Emergency
Electricity		020 8298 9898	Loss of Power
Water		0645 200 888	Emergency
Environmental Health	12 Reading Lane E8 1HJ	020 8356 4589 020 8985 7711 020 8356 7245	Noise Service Noise 'Out of Hours' Abandoned Vehicles
Refuse Collection		020 8356 5000	Main Switchboard
EMERGENCY			
Metropolitan Police		999	EMERGENCY
Stoke Newington Police Station	33 Stoke Newington Road N16 8DS	020 7739 1212	
Community Safety Unit		020 7275 3696	Dealing with domestic violence, racial harassment and homophobic incidents
MEDICAL			
London & City Health Authority		020 7655 6688	Find a Doctor
NHS Direct		0845 46 47	24hr health information

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Homerton Hospital	Homerton Row E9 6SR	020 8510 5555	
St Bartholomew Hospital [Barts]	West Smithfield EC1A	020 7377 7000	
Moorfields Eye Hospital	162 City Road EC1V	020 7253 3411	
Whittington Hospital	Highgate Hill N19 5NF	020 7272 3070	
Victim Support Hackney & City of London	210b Well Street E9 6QT	020 8533 5332	
Community Transport Services	Capital Call Transport Co-ordination Centre c/o HCT Ash Grove Bus Depot Mare Street E8 4RH	020 7275 2446	
Hackney Mental health Team	Anita Hse Wilmer PI N16 0LN	020 7923 0257	
City and Hackney Alcohol Services	Tower View House 134 Kingsland Road E2 8DY	020 7613 1313	
LEISURE			
Britannia Leisure Centre	40 Hyde Road N1 5JU	020 7729 4485	
Kings Hall Leisure Centre	39 Lower Clapton Road E5 0NU	020 8985 2158	
Clissold Leisure Centre	63-67 Clissold Road N16 9EX	020 7275 2950	

Charlotte Court and Abraham Cohen Court

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Scheme Manager - Margaret Hartley		020 8518 6416	
HEAD OFFICE CONTACTS Ernest Lee Tenant Participation Annette Henry Supported Housing Manager Alan Finkel Area Housing Manager		020 8800 9606 020 8800 9606 020 8800 9606	
Emergency contractor - Barry Stewart & Sons		07050 053 807	Emergency repairs only outside Duty Caretaker hours
Housing Benefit & Council Tax Benefit	22 – 26 Clements Road Ilford IG1 1BD	020 8708 4503	
ADVICE AGENCEIS			
Redbridge First Stop Shop	Lynton House 255-259 High Road Ilford Essex IG1 1NN	020 8554 5000	
Citizens' Advice Bureau	Redbridge CAB 2nd floor South Broadway Chambers 1 Cranbrook Rd Redbridge IG1 4DU	020 8478 3648	
Redbridge Age Concern	3rd Floor Bodgers of Ilford 17 Station Road Ilford Essex IG1 4DW	020 8220 6000	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Bereavement service	Forest Park Crematorium and Cemetery Forest Road Hainault Essex IG6 3HP	020 8501 2236	
Benefits Agency	30 Drysdale Street Hoxton N1 6LT	020 7749 7000	
Member of Parliament		020 7219 8326	Lee Scott
Jewish Care		020 8922 2222	Jewish Care Direct
MEDICAL			
Find a doctor service		020 7655 6688	
Whipps Cross University Hospital	Whipps Cross University Hospital Leytonstone London E11 1NR	020 8539 5522	
St Bartholomew's	West Smithfield EC1A 7BL	020 7377 7000	
Royal London Hospital	Whitechapel London E1	020 7377 7000	
Moorfield Eye Hospital	City Road London EC1	020 7253 3411	
Chiropody	Redbridge NHS	020 8924 6191	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Chemist (Beehive Pharmacy)		020 8 554 3560	For prescription delivery service
UTILITIES			
Previous Gas or Electricity Supplier		0845 6000 102	Select option four and quote the meter serial number. They will be able to confirm the last supplier (gas or electricity).
Water		08459 200 888	Emergency
Dial A Ride		0845 999 1999	Booking and Cancellations
REDBRIDGE COUNCIL			
Town Hall		020 8554 5000	Customer Contact Centre
Redbridge Councillors		020 8708 2025	
Social services	Aldborough Road North Newbury Park Ilford Essex IG2 7SR	020 8708 7333	
Metropolitan Police		999	Emergency only
Clayhall Police Station	270 – 294 High Road Ilford Essex IG1 1GT	020 8478 1123	

Tenant representatives - please contact Margaret Hartley (Scheme Manager) for details on 020 8518 6416 or contact Ernest Lee, as above.

For further useful contacts, please speak to your Scheme Manager.

Clifford Lawton House

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Scheme Manager - Janice Dalziel		020 8802 3348	
HEAD OFFICE CONTACTS			
Ernest Lee Tenant Participation		020 8800 9606	
Annette Henry Supported Housing Manager		020 8800 9606	
Alan Finkel Area Housing Manager		020 8800 9606	
Emergency contractor - Barry Stewart & Sons		07050 053 807	emergency repairs only outside Duty Caretaker hours
Housing Benefit & Council Tax Benefit	Keltan House 89/115 Mare Street Hackney E8 4RU	020 8356 3399	
ADVICE AGENCIES			
Hackney First Stop Shop	Town Hall Mare Street E8 1EA	020 8356 3000	
Citizens' Advice Bureau	236-238 Mare Street London E8	020 8986 7124	
Hoxton Trust Legal Advice	156 Hoxton Street N1 6SH	020 7613 4174	10am-3pm Mon –Thursday
Hackney Age Concern	22 Dalston Lane E8 3AX	020 7249 0715	
Bereavement service	133 Stoke Newington High St London N16	020 7254 9804	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Benefits Agency	30 Drysdale Street Hoxton N1 6LT	020 7749 7000	
Member of Parliament - Brian Sedgemore		020 8533 1305	
Jewish Care		020 8458 3282	
MEDICAL			
Find a doctor service		020 7655 6688	
Homerton Hospital	Homerton Row Hackney E9 6FR	020 8510 5544	
St Bartholomew's	West Smithfield EC1A 7BL	020 7377 7000	
Royal London Hospital	Whitechapel London E1	020 7377 7000	
Moorfield Eye Hospital	City Road London EC1	020 7253 3411	
Chiropody	St Leonard's	020 7301 3347	
Occupational Therapist	Marcon Place	020 8356 6262	
Community Health Council		020 7739 6308	
Chemist (ABC)		020 8800 6166	For prescription delivery service
UTILITIES			
Previous Gas or Electricity Supplier		0845 6000 102	Select option four and quote the meter serial number. They will be able to confirm the last supplier (gas or electricity).

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Water	Emergency	08459 200 888	
Dial A Ride		0845 999 1999	Booking and Cancellations
HACKNEY COUNCIL			
Town Hall	Mare Street E8 1EA	020 8356 5000	
Mobile Library	Stoke Newington Church St London N16	020 8356 5238	
Hackney Councillors		020 8356 3373	
Environmental Health	205 Morning Lane E9 6JX	020 8356 4771	
Noise disturbance line		020 8985 7711	
Collecting old furniture		020 8356 6688	
Social services	81 Downham Rd London N1	020 8356 5500	
Metropolitan Police	Emergency only	999	
Shoreditch Police Station	Shepherdess Walk N1	020 7739 1212	

For further useful contacts, please speak to your scheme manager.

Tenant representatives - please contact Janice Dalziel (scheme manager) or Ernest Lee for details.

Hilary Dennis Court

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
IDS Head Office	5 th Floor Ockway House 41 Stamford Hill N16 5SR Email: housing@ids.org.uk	020 8880 9606	Mon – Fri 9.00am – 5.00pm
House Managers	Hilary Dennis Court 33 Sylvan Road Wansted E11 3QN	020 8532 9466 020 8532 9656	Chris Zubier Vicky Tyler
IDS Housing Welfare Manager	Head Office Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Area Housing Manager	Head Office Ockway House	020 8880 9606	Mon – Fri 9.00am – 5.00pm
Emergency Contractor		07050 053 807	EMERGENCY REPAIRS ONLY Outside duty hours
London Borough of Redbridge	Town Hall PO Box 2 Ilford IG1	020 8554 5000	Customer Contact Ctr
Housing & Council Tax Benefit	Gnd Flr Olympic House 28-42 Clements Road Ilford IG1	020 8708 4512	Other numbers: 4503 / 4505 / 4506
ADVICE AGENCIES			
Redbridge Citizen's Advice Bureau	Broadway Chambers 1 Cranbrook Road Ilford IG1	020 8514 1878	
Jobcentre Plus	564-570 High Road Seven Kings Ilford IG3	020 8210 2700	48 Cranbrook Road IG1 – 020 8210 2600
Social Services	Aldborough Road South Ilford	020 8503 8833	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Age Concern Redbridge	3 rd flr Bodgers of Ilford 17 Station Road Ilford	020 8220 6000	
Redbridge Community Housing	Unit 2 Caxton Place Roden Street Ilford	020 8477 1800	
Jewish Care	Stuart Young House 221 Golders Green Road NW11	020 8922 2000	
Housing Ombudsman	Norman House 105 – 109 Stand WC2R 0AA	020 7836 3630	Local – 7217 4620 Parliament – 0845 015 4033
UTILITIES			
Gas		0800 111 999	Emergency
Electricity		020 8298 9898	Loss of Power
Water		0645 200 888	Emergency
Environmental Health	Perth Terrace Perth Road Ilford	020 8708 5716	
Noise Team – Office Hours	Perth Terrace Perth Road Ilford	020 8708 5515	Out of hours – 020 8478 4679
Refuse Collection	497 Ley Street Ilford	020 8708 5515	Bulk Waste
EMERGENCY			
Metropolitan Police		999	EMERGENCY
Ilford Police Station	270 – 294 High Road Ilford	020 8478 1123	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
MEDICAL			
London & City Health Authority		020 7655 6688	Find a Doctor
NHS Direct		0845 46 47	24hr health information
King Georges Hospital	Barley Lane Goodmayes Ilford	020 8983 8000	
Whipps Cross Hospital	Whipps Cross Road Leytonstone	020 8539 5522	
St Bartholomew Hospital [Barts]	West Smithfield EC1V 7BE	020 7377 7000	
Moorfields Eye Hospital	162 City Road EC1V 2PD	020 7253 3411	
Victim Support Redbridge	850a Cranbrook Road Ilford	020 8551 5500	
Community Transport Services	5 Epping New Road Buckhurst Hill	020 8559 0600	

Ajex House

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Scheme Manager – Nora McAuliffe		020 8802 3348	
HEAD OFFICE CONTACTS Ernest Lee Tenant Participation Annette Henry Supported Housing Manager Alan Finkel Area Housing Manager		020 8800 9606 020 8800 9606 020 8800 9606	
Emergency contractor - Barry Stewart & Sons		07050 053 807	Emergency repairs only outside Duty Caretaker hours
Housing Benefit & Council Tax Benefit	Keltan House 89/115 Mare Street Hackney E8 4RU	020 8356 3399	
ADVICE AGENCIES			
Hackney First Stop Shop	Town Hall Mare Street E8 1EA	020 8356 3000	
Citizens' Advice Bureau	236-238 Mare Street London E8	020 8986 7124	
Hoxton Trust Legal Advice	156 Hoxton Street N1 6SH	020 7613 4174	10am-3pm Mon – Thursday
Hackney Age Concern	22 Dalston Lane E8 3AX	020 7249 0715	
Bereavement service	133 Stoke Newington High St London N16	020 7254 9804	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Benefits Agency	30 Drysdale Street Hoxton N1 6LT	020 7749 7000	
Member of Parliament	Brian Sedgemore	020 8533 1305	
Jewish Care		020 8458 3282	
MEDICAL			
Find a doctor service		020 7655 6688	
Homerton Hospital	Homerton Row Hackney E9 6FR	020 8510 5544	
St Bartholomew's	West Smithfield EC1A 7BL	020 7377 7000	
Royal London Hospital	Whitechapel London E1	020 7377 7000	
Moorfield Eye Hospital	City Road London EC1	020 7253 3411	
Chiropody	St Leonard's	020 7301 3347	
Occupational Therapist	Marcon Place	020 8356 6262	
Community Health Council		020 7739 6308	
Chemist (ABC)	For prescription delivery service	020 8800 6166	
UTILITIES			
Previous Gas or Electricity Supplier		0845 6000 102	Select option four and quote the meter serial number. They will be able to confirm the last supplier (gas or electricity).

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Water	Emergency	08459 200 888	
Dial A Ride		0845 999 1999	Booking and Cancellations
HACKNEY COUNCIL			
Town Hall	Mare Street E8 1EA	020 8356 5000	
Mobile Library	Stoke Newington Church St London N16	020 8356 5238	
Hackney Councillors		020 8356 3373	
Environmental Health	205 Morning Lane E9 6JX	020 8356 4771	
Noise disturbance line		020 8985 7711	
Collecting old furniture		020 8356 6688	
Social services	81 Downham Rd London N1	020 8356 5500	
Metropolitan Police		999	Emergency only
Stoke Newington Police Station	Stoke Newington High St N16	020 7739 1212	

For further useful contacts, please speak to your Scheme Manager.

Tenant representatives - please contact Nora McAuliffe (Scheme Manager) or Ernest Lee for details.

Otto Schiff House

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
IDS Head Office	5 th Floor Ockway House 41 Stamford Hill London N16 5SR	020 8800 9606	Monday to Friday 9.00am – 5.00pm
Margaret Pitt – IDS Area Housing Manager		020 8800 9606	
Harriet Abbey Sheltered Scheme Manager		020 7435 9050	Monday to Thursday 8.30 to 4.30 Fridays 8.30 to 2pm
Camden Careline		0207 974 1492	
Out of Hours Repairs Service		07050 053807	(EMERGENCIES ONLY)
Camden Housing Benefit	Camden Town Hall Argyle Road London NW1	020 7974 5950/ 5766	
EDF Energy		(Free phone) 0800 096 9000	
Metropolitan Police	West Hampstead Police Station 21 Fortune Green London NW6 1DX	020 7404 1212	
Camden – Bulk Refuse Collection		020 7974 6914/6915	Will take up to 4 items free to people on benefits and elderly/disabled people
Megpara Chiropody Clinic	24a High Street London NW3 6TE	020 7435 2840	
Boots the Chemist	[Swiss Cottage] Finchley Road London NW3	0207 722 1443	

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Daleham Gardens Surgery	5 Daleham Gardens London NW3 5BY	0207 530 2510	
Social Services Elders Team	79 Camden Road London NW1	0207 974 6666	
Assn of Jewish Refugees Social		020 8385 3070	
DWP.Benefits Agency	3 Cambridge Avenue London NW6 5AH	0845 377 1001	
Thames Water Utilities	P.O. Box 279 Swindon Wiltshire SN38 7TW	08459 200 800	
London Borough of Camden		020 7278 4444	(Council Main Enquiries)
The Royal Free Hospital	Pond Street London NW3	020 7794 0500	
Late opening chemist: Warman Freed	45 Golders Green Road NW11	0208 455 4351	
GP Group practice	1B Downshire Hill London NW3	08444 773 102	
Post Office	18 Harben Parade Finchley Road	NW3 6JU	
LOCAL TAXIS			
Pronto Radio Cars		0207 286 2227	
Fairway Car Service		020 7723 9000 or 0207 435 0400	
LOCAL JEWISH CARE SERVICES			

NAME	ADDRESS	TELEPHONE NUMBER	OTHER INFORMATION
Sobell House Day Centre	Balint House 67 The Bishops Avenue London N2 0BG	020 8905 5445	
Jewish Cultural Centre	Ivy House 94-96 North End Road London NW11 7SX	020 8457 5000	
Jewish Care Holocaust	Survivors Centre Church Rd Hendon NW4 1QA	0208 202 9844	
Leo Baeck Day Centre	17 Daleham Gardens London NW3	020 7794 9095	
Paul Balint Day Centre	15 Cleve Road London NW3	0207 328 0208	
B'Nai B'rith Leo Baeck Lodge	11 Fitzjohns Ave London NW3	0207 431 1736	
LOCAL SYNAGOGUES			
Belsize Square Synagogue	51 Belsize Square London NW3 4HX	020 7794 3949	
South Hampstead Synagogue	Eton Villas London NW3	0207 722 4734	