

Anti-social behaviour feedback form

Thank you for raising your complaint with us recently. I hope that by now you have received a satisfactory response and the situation has been resolved. Your feedback is very important to us as the information that you provide helps us to improve our services in the future.

Did you know of the organisation's anti-social behaviour procedure before you complained?

Yes

No

What information were you given about the anti-social behaviour procedure?

Verbal Explanation

Leaflet

Nothing

Other

Did you find it easy to report your complaint?

Yes

No

I feel that the complaint was handled quickly and efficiently.

Strongly Disagree

Disagree

Neutral

Agree

Strongly agree

I was satisfied with the action taken or proposed.

Strongly Disagree

Disagree

Neutral

Agree

Strongly agree

Are there any other ways you think we could improve this service?

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Your details

Age					
Under 25	26-35	36-45	46-55	56-65	Over 65

Sex	
Female	Male

Ethnic Origin				
White: European	Mixed: White & Black Caribbean	Mixed: White & Black African	Mixed: White & Black Asian	Mixed: Other
Asian or Asian British: Indian	Asian or Asian British: Pakastani	Asian or Asian British: Other	Black or Black British: Caribbean	Black or Black British: African
Black or Black British: Other	Chinese or other ethnic group: Chinese	Chinese or other ethnic group: Other	Refused	

First name

Surname

Address

Phone number

Email