

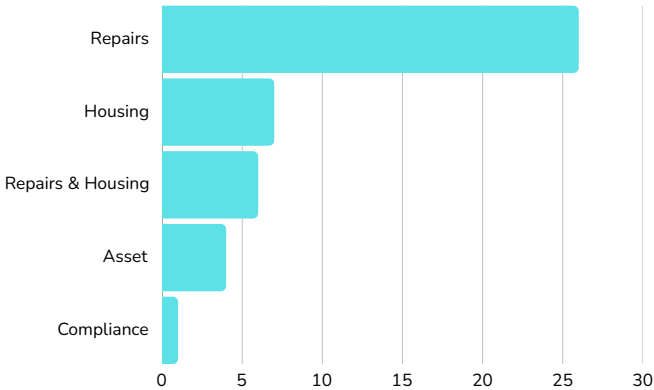
Complaints Dashboard

November 2024

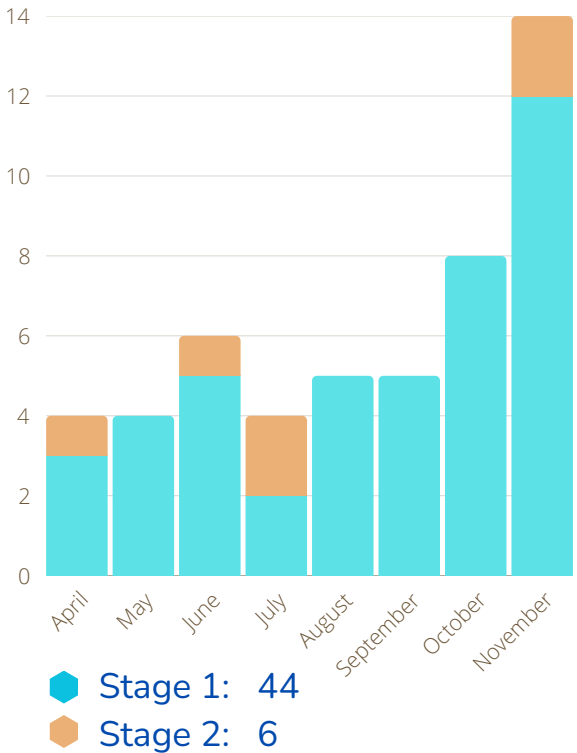
Total complaints received in November : 14

Total complaints 2024/25 to date : 50

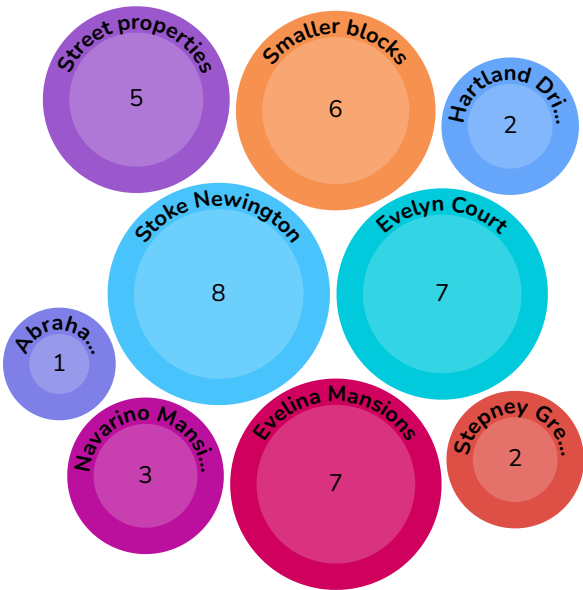
Complaints by reason YTD



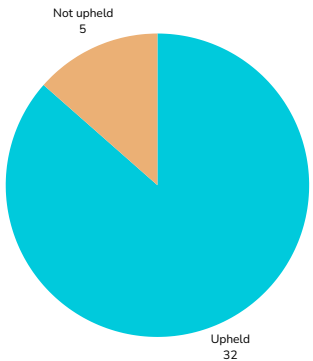
Key themes



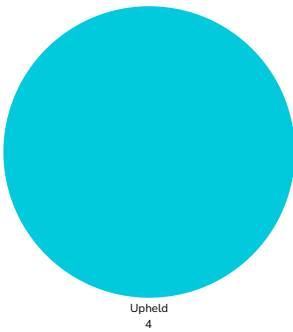
Complaints by location YTD



Stage 1 outcomes*



Stage 2 outcomes*



*numbers may differ from total complaints as not all complaints received in this period will have been responded to in the same period